



Who Are We?





We feel like it's our duty as a business to support the wellbeing of our employees in and out of the business.



EMPLOYEE WELLBEING

One size doesn't fit all – it's good to have a range of resources available.

- Calm
- Retail Trust
- Sanctus
- Mental Health Toolkit
- Mental Health First Aiders
- Mental Health training

This is not just a box-ticking exercise for us, it is part of our People Strategy.



FEEL GOOD AT FITFLOP Finance Neighbourhood Friend Body Mind

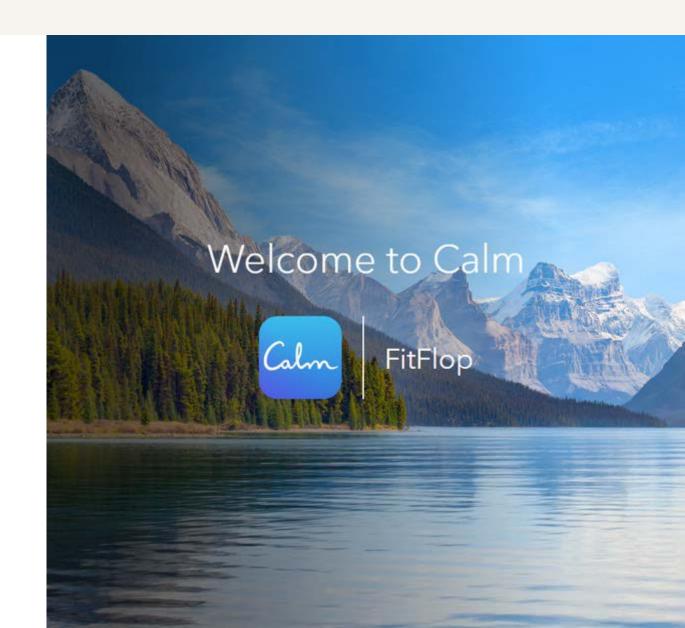
OUR RESOURCES



1. CALM Our Resources

We have partnered with Calm – the number 1 app for mental fitness.

- As a business, this costs us less than £20 per employee per year
- It's a global benefit
- With a reporting tool



2. RETAIL TRUST Our Resources



Welcome to your very own, **personalised**, wellness hub!

Sign in or register here

It's designed to put you first. Packed full of articles, quizzes, videos and advice on everything from mental health and wellbeing to your career and lifestyle, you take charge and decide what's important. Think of it as your very own support network, once you've registered you can personalise it and choose what topics interest you. Whether that be advice on how to cope with anxiety or financial worries to valuable tips on managing a team or reworking your CV. You're in total control.



Negotiating a problem
Improving confidence
Work life balance
Impostorism
Prioritisation & productivity

RELATIONSHIP
Building self esteem
People pleasing
Heartbreak
Finding a partner
Better work relationships

SANCTUS COACHING

Stress

Anxiety

Anger

Motivation

Service Overthinking

Noverthinking

Prevent burnout

Energy management

Sleep & rest cycles

Fitness

Healthy habits

SICAL HEALTA



4. MENTAL HEALTH TOOLKIT Our Resources

MENTAL HEALTH TOOLKIT

This list is by no means exhaustive, but hopefully is a helpful group of resources which you can use for yourself or people you may know

LINKS AND INFORMATION

If you are in crisis (or know someone who is) and you are concerned for your own (or their) safety, call 999 or go to A&E.

Call the Samaritans on 116 123 or e-mail them: io@samaritans.ora

WHATEVER YOU ARE GOING THROUGH,
THERE IS SOMEONE OUT THERE WHO CAN HELP.

GENERAL HELPLINES

The Retail Trust – a confidential 24 hour support service for FitFlop employees – 0808 801 0808 retailtrust.org.uk/wellbeingservices/emotional-support

Childline – a confidential line for children if they need advice or help 0800 1111 | childline.org.uk

CALM – dedicated to preventing male suicide, the single biggest killer of men under the age of 45 in the UK 0800 58 58 58 | thecalmzone.net SANEline – a national out-of-hours mental health helpline offering specialist emotional support, guidance and information to anyone affected by mental illness 0300 304 7000 | sane.org.uk

The Silver line - for those over 55 0800 4708 090 | thesilverline.org.uk

Switchboard – a line for LGBT+ support, a place for calm words when you need them most – 0300 330 0630 switchboard.lgbt

MENTAL HEALTH HELPLINES AND RESOURCES

Mind – provide advice and support to empower anyone experiencing a mental health problem 0300 123 3393 | mind.org.uk

Local Minds – find your local support group mind.org.uk/information-support/local-minds

Maternal Mental Health Alliance – care, support and information for women during pregnancy and in the years after giving birth maternalmentalhealthalliance.org Counselling Directory – search for counsellors in your area – counselling-directory.org.uk

Depression UK – a national self-help organisation helping people cope with their depression depressionuk.org

OCD Action – support and information to anybody affected by OCD, work to raise awareness of the disorder amongst the public – 0845 390 6232 support@ocdaction.org.uk | ocdaction.org.uk Beat Eating disorders – beat offers support and information for those living with eating disorders, a place where they feel listened to, supported and empowered – beateatingdisorders.org.uk

Adult helpline – 0808 801 0677

help@beateatingdisorders.org.uk

Studentline – 0808 801 0811

studentline@beateatingdisorders.org.uk

Youthline – 0808 801 0711

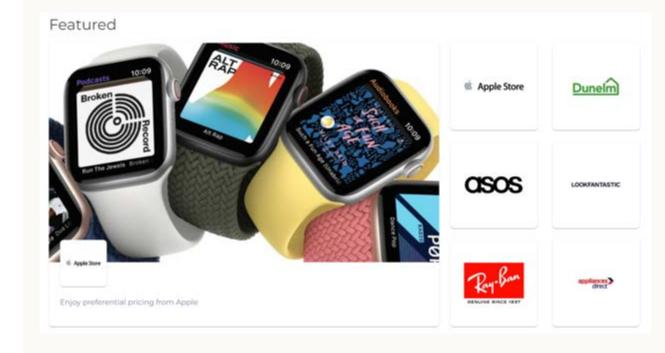
fup@beateatingdisorders.org.uk

5. FINANCIAL WELLBEING Our Resources

- Be open and honest

What else can you offer to support with finances?

The AAG Hub



6. SALARY ADVANCE Our Resources

Employees can access a portion of their earned wage before payday.

The general idea is that it helps employees manage their finances better.

We are using it as a well-being tool to check in with those using it if they need any extra support etc.



BENEFITS





FEEL GOOD CULTURE

It can be difficult to encourage a sense of togetherness & to promote healthy working relationships when in a hybrid and flexible environment.

It's important to retain the culture dynamic across the business all throughout the year.

We do this by creating a variety of ways to meet new and different people from across the Global business.













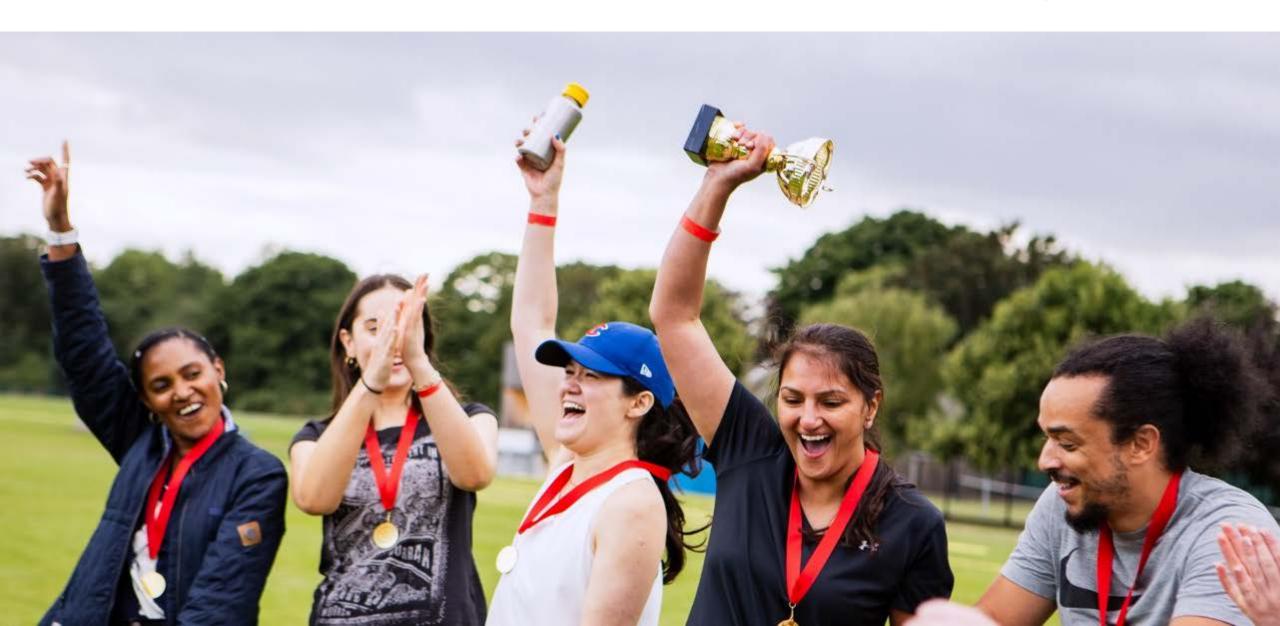




It's important to get investment in our business and our people from the top level down.

- We really need our ELT to get behind our messages
- Let's nurture the great talent our people have to offer
- Who drives the message that your employees are really being listened to? Give your employees a voice.

Great People Make Great Things Happen



Q&As

